JOB TITLE: Financial Aid Counselor - TRADITIONAL Program
DEPARTMENT: Financial Aid
SUPERVISOR: Director of Financial Aid
FLSA STATUS: Non-Exempt

MAJOR PURPOSE:
This job exists to provide assistance, counseling, and support to students in the process of applying for, determining eligibility for, and maintaining Financial Aid, as well as maintaining necessary processing functions and reporting.

ESSENTIAL FUNCTIONS:
1. Provide accurate, effective, and efficient Financial Aid Counseling to traditional undergraduate students and parents/families through personal counseling sessions, public presentations, emails and follow up communication.
2. Be proficient in and strictly adhere to all Title IV Federal Financial Aid regulations, all applicable California state aid program regulations and all Institutional Aid policies while assembling financial aid packages.
3. Manage the entire Financial Aid process for a portion of new and continuing Traditional students.
4. Process fund transfers based on enrollment confirmation for all Traditional students – institutional, federal, state & outside.
5. Work closely with faculty, coaches and other colleagues to coordinate their respective institutional aid programs.
6. Manage the WJU Financial Aid presence on the website.

QUALIFICATIONS

EDUCATION/CERTIFICATIONS:
• Bachelors degree or equivalent desired
• Minimum of one year experience in Financial Aid preferred

REQUIRED KNOWLEDGE:
• Current knowledge of Title IV Financial Aid programs and regulations
• High degree of technical experience including a working knowledge of Microsoft programs (i.e. Word, Excel, Power Point, etc.), internet proficiency and interactive database programs

SKILLS/ABILITIES:
• Strong written and oral communication skills; ability to work with and counsel diverse students and parents
• Strong organizational and management skills; knowledge of and ability to work with computer-supported system
• Capacity for high volume, high-pressure, detail-oriented production and confidentiality
• Capacity for rapid recall of information as well as remembering large quantities of information
• Must not be in default on any personal student loans
WORKING ENVIRONMENT:
The employee agrees to promote the values and mission of WJU as a private Christ-centered University and live a life consistent with biblical principles. All employees of the University are expected to firmly support without reservation the William Jessup University doctrinal statement of personal Christian faith.

WORKING CONDITIONS:
The employee is regularly in a typical office environment with adequate light and moderate noise levels. No hazardous or significantly unpleasant conditions. Air-conditioned buildings; tile, concrete and carpeted floors; adjustable workstation with ergonomic keyboard is provided.

PHYSICAL ACTIVITIES AND REQUIREMENTS OF THIS POSITION:
While performing the duties of this job, the employee is regularly required to talk or hear and frequently required to stand, walk, sit, and use hands to handle files, computers, and phones; reach with hands and arms; stoop, and kneel. Frequent and regular repetitive movements required using the wrists, hands, and/or fingers. The employee will occasionally lift and/or move up to 40 pounds. Specific vision abilities include close vision, distance vision, color vision, peripheral vision, depth perception, and the ability to adjust focus.

The above statements and job description are intended to describe the nature and level of work being performed within this job. They are not intended to be an exhaustive list of all responsibilities, duties and tasks. Other similar or additional duties are to be performed or assigned. Job descriptions are not intended as and do not create employment contracts. William Jessup University maintains its status as an at-will employer. Employees may be terminated for any reason not prohibited by law.

I acknowledge I have reviewed the content of this job description and understand that if I have any physical limitations or require any reasonable accommodations in order to perform my job, I must immediately inform administration.

______________________________________ _____________________________
Employee Signature     Date